



Knowledge
Essential to
Your
Security



2019 KEYS CONFERENCE ATTENDEE BOOKLET

APRIL 10 - 12, 2019
Courtyard Marriott
Allen, Texas



Schedule of Events

TRACK LEGEND

SP: Tandem Special Topics

ST: Security & Technology

SH: Tandem Shark Tank

WI-FI INFO

SSID: Courtyard-conf

Password: InTandem19!

WEDNESDAY, APRIL 10, 2019

7:00am - 5:00pm Registration Open

8:00am - 8:30am Pre-Conference Breakfast

8:30am - 10:00am Significance, Risk, & Documents

10:00am - 10:15am Refreshment Break

10:15am - 11:30am Contracts, Documents, & Reviews

11:30am - 12:30pm Pre-Conference Lunch

12:30pm - 2:00pm Reminders, Reports, & Downloads

2:00pm - 3:30pm OPEN (Hotel check-in at 3:00)

3:30pm - 3:45pm **Welcome to KEYS**

3:50pm - 4:30pm Breakout Sessions

SP: A BCP of Their Own

ST: Pen Test Shenanigans

SH: Vendor Management

4:40pm - 5:20pm Breakout Sessions

SP: Risk Assessment Versioning

ST: Interactive Teller Machines

SH: Business Continuity Plan

2 5:20pm - 7:00pm Welcome Reception

THURSDAY, APRIL 11, 2019

7:30am - 8:00am	Breakfast with Exhibitors
8:00am - 9:00am	Keynote: State of Cybersecurity
9:10am - 12:30pm	Tandem Personal Training
9:10am - 9:50am	Breakout Sessions SP: Admin Efficiency Tools ST: Mobile Device Security SH: Risk Assessment
9:50am - 10:10am	Refreshments with Exhibitors
10:10am - 10:50am	Breakout Sessions SP: Phishing Done Fast ST: Are Virtual Desktops for You? SH: Board Summaries
11:00am - 11:40am	Breakout Sessions SP: Policy Tools ST: CoNetrix Auditors Panel SH: Business Continuity Plan
11:50am - 12:30pm	Breakout Sessions SP: Analyzing Business Impact ST: ACH Appendix 8 & What's Next SH: Risk Assessment
12:30pm - 1:30pm	Lunch

THURSDAY, APRIL 11, 2019 (CONT'D)

1:30pm - 3:00pm

Tandem Personal Training

1:30pm - 2:10pm

Breakout Sessions

SP: Vendor Review Customization
ST: Cyber Attack Demonstration
SH: Incident Response

2:20pm - 3:00pm

Breakout Sessions

SP: How Good is your BCP?
ST: Banking on Cybersecurity
SH: Vendor Management

3:00pm - 3:20pm

Refreshments with Exhibitors

3:20pm - 5:00pm

Keynote: The Vendor

5:30pm - 8:30pm

PINSTACK & Dinner

EXPERIENCE PINSTACK



A complimentary pass is included with your KEYS registration for an evening at PINSTACK.



A three hour event to bring out your inner kid with laser tag, rock wall, bumper cars, and games.



For dinner, enjoy chef-inspired dining with many options to choose from.



Grab a ride via our CoNetrix shuttle service or take your own car.

FRIDAY, APRIL 12, 2019

7:30am - 8:00am Breakfast with Exhibitors

8:00am - 9:45am **Keynote: Examiner Panel**

9:55am - 11:25am **Tandem Personal Training**

9:55am - 10:35am Breakout Sessions

SP: Future of the CAT

ST: Lessons from Verizon DBIR

SH: By Popular Request

10:45am - 11:25am Breakout Sessions

SP: Risk Assessment Experience

ST: Patch Management

SH: By Popular Request

11:25am - 12:15pm Farewell Session & Lunch

Give Your Testimonial

Spend 5 minutes giving a testimonial about how Tandem has helped your institution stay in compliance and you will receive a **\$5 Amazon gift card**.



Try Out BOOSTconsulting™

Boost Consulting Services are designed to assist financial institutions with their information security and compliance needs. Our team of professional consultants consists of qualified information security experts in the financial industry. With Boost Consulting, we provide information security knowledge and expertise along with tools that improve information security processes and controls and reduce the burden of maintaining compliance.



Contract with us for any part of your information security program and we will partner with you to develop, implement, and maintain your data in Tandem.

Learn More: www.CoNetrix.com/Boost

Work with the Boost Consultants for FREE in the Tandem Personal Training track.

Games & Prizes

Each game is a chance to win a \$150 charity gift card. Don't forget to fill out the surveys for a chance to win a \$250 charity gift card. Enjoy the gift that keeps on giving! Cards provided through Charity On Top.

MINGLE BINGO



Play Mingle Bingo on Wednesday during the Welcome Reception. Take your completed bingo card to the registration desk.

VENDOR GAME



Visit our sponsors and learn about the products they offer. Take your completed game card to the registration desk.

HANGMAN



Pay special attention during sessions to see if you can spot any letters. Use the letters to solve puzzles in the KEYS App Hangman Game.

REQUEST BOARD



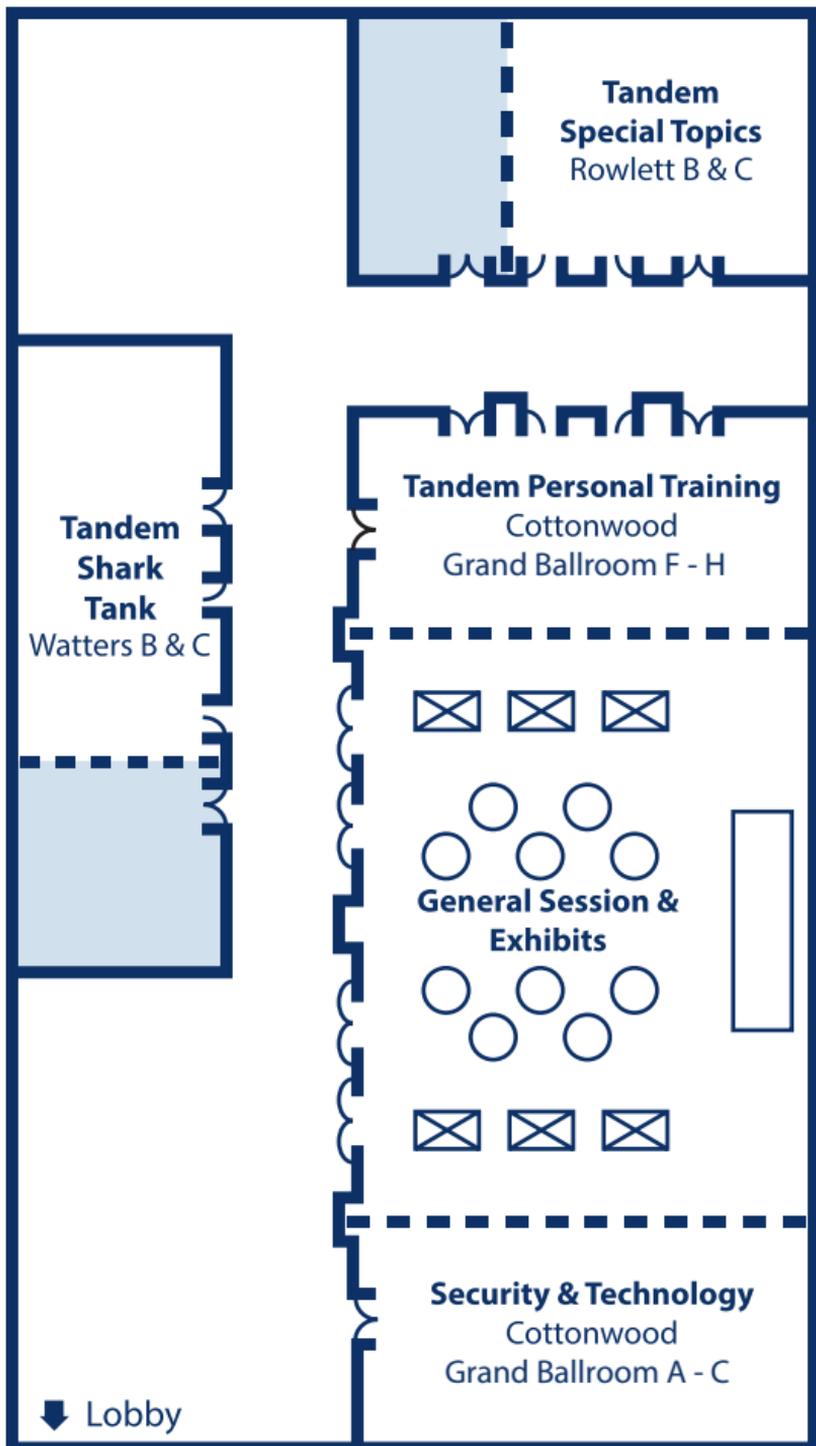
Fill out a request card and put it on the board. At the end of the conference, find out what symbol was created.

SESSION SURVEYS



Let us know what you think. Fill out surveys in the KEYS App for each session you attend.

Conference Map



KEYS MOBILE APP

Use the app to:



Setup Your
Agenda



Get Updates



Fill Out
Surveys



Participate
in Games

DOWNLOAD THE APP



Available on the

App Store



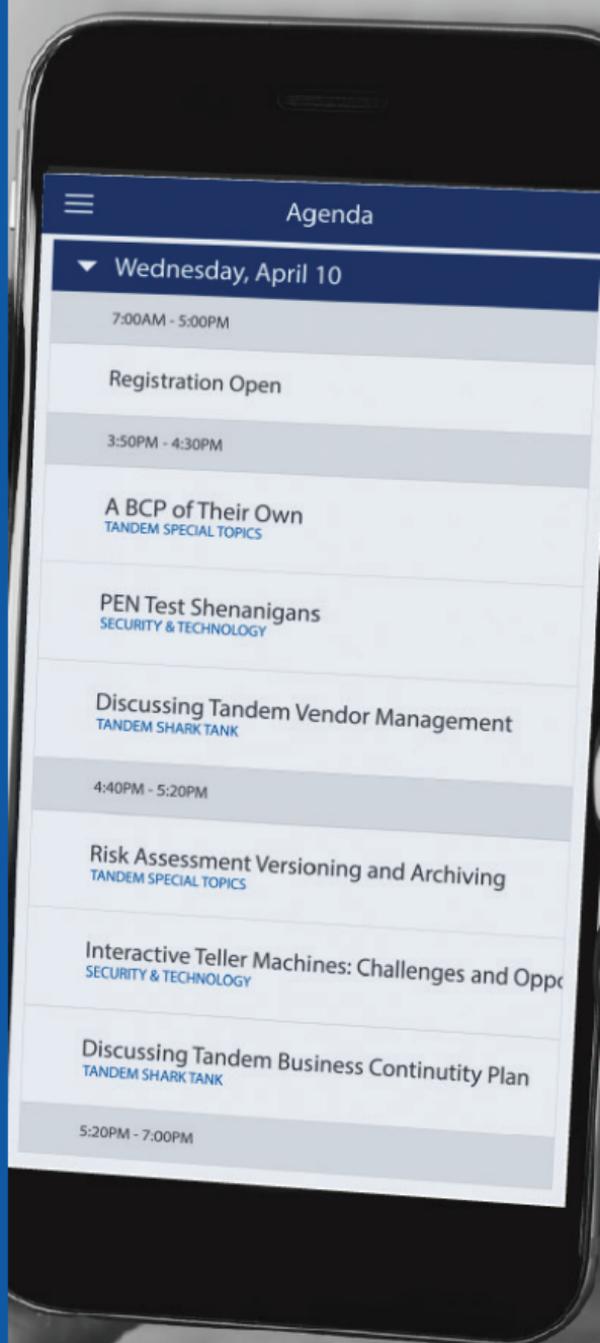
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MOBILE APP
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PERCH



Tandem Roundtables

The Tandem Shark Tank track offers an excellent opportunity to bring your best ideas to the table for new Tandem features and get buy-in from other users. Join the Tandem Developers to hear and be heard.

Meet the Tandem Developers



BRADY COOK
General Manager



MATT PALMER
Development Director



CORY FAUST
Tandem Developer



KELSEY HILTON
Tandem Developer



JACOB JONES
Tandem Developer



BRAD LANDIS
Tandem Developer

Download the App

Check out the app to learn more about KEYS presenters, including certifications, biographies, and more! Download it now on the [App Store](#) or the [Google Play Store](#).



Tandem Personal Training

Tandem Personal Training offers a place where you can bring your mobile device and enjoy some quiet time to work on your information security program. No reservation is required, you can use this time to work on your own or with the assistance of the Boost Consultants.

Meet the Boost Consultants



JOSEPH ELLIS

Security & Compliance Consultant Manager



CARLY FRANKS

Security & Compliance Consultant



MISSY OLIVER

Security & Compliance Consultant



TROY SELL

Security & Compliance Consultant

About **BOOST**consulting™

Boost Consulting Services are designed to assist financial institutions with their information security and compliance needs. Learn more on Page 6 of the booklet or on our website: www.CoNetrix.com/Boost.

Sessions

WEDNESDAY, APRIL 10, 2019 • 8:30 AM - 10:00 AM



LETICIA SAIID

Executive Assistant, CoNetrix



ALYSSA PUGH

Support Manager, Tandem

Pre-Conference Session #1

Significance, Risk, and Required Documents

In this pre-conference session, we will take a deep dive into the methodology, settings, and recommended use of the significance questions, risk assessments, and required documents in Tandem Vendor Management.

WEDNESDAY, APRIL 10, 2019 • 10:15 AM - 11:30 AM

Pre-Conference Session #2

Contracts, Documents, and Reviews

In this pre-conference session, we will cover everything you need to know about maintaining contract and document records. Then we will examine the template reviews provided by Tandem and learn how to create your own review templates.

WEDNESDAY, APRIL 10, 2019 • 12:30 PM - 2:00 PM

Pre-Conference Session #3

Reminders, Reports, and Downloads

In this pre-conference session, we will cover the most valuable elements of email reminders, reports, and downloads. We will discuss tips and tricks to make these features work for you!

Sessions

WEDNESDAY, APRIL 10, 2019 • 3:50 PM - 4:30 PM

Tandem Special Topics

A BCP of Their Own



SAMANTHA TORREZ

Senior Support Specialist, Tandem

A BCP for an entire organization, especially a large organization, can be cumbersome to maneuver during recovery. Join Samantha as she discusses utilizing Tandem to create BCP documents for unique departments and learn how to make the BCP more accessible to all employees.

Security & Technology

Pen Test Shenanigans



ED McMURRAY

Assistant Director, CoNetrix Security

Penetration testing can be one of the most satisfying security jobs: a vulnerability, some elbow grease, plus a splash of creativity and now you have unauthorized access to a system from the comfort of your favorite chair. Come experience the mischief possible with some recent, real-world exploits and learn how to make the most of your pen testing budget.

Tandem Shark Tank

Discussing Tandem Vendor Management

Join the Tandem staff and other attendees in the Shark Tank to come up with the best solutions for improvements to the Vendor Management module. Participate in the conversation and let your opinion be heard!

Sessions

WEDNESDAY, APRIL 10, 2019 • 4:40 PM - 5:20 PM

Tandem Special Topics

Risk Assessment Versioning and Archiving



TRENTON JACKSON

Support Specialist, Tandem

It is important to look back and reflect on where you have been in order to shape the path to where you are headed. This certainly applies to risk assessments and the changes they experience over time. Join Trenton to explore the benefits of Versioning and Archiving in the Risk Assessment module, and learn when is the right time to use each.

Security & Technology

Interactive Teller Machines: Challenges & Opportunities



JONATHAN GALEANO

SVP, Enterprise Risk Management & Operations,
The First Liberty National Bank

ITMs can be great, but they can also be a challenge. From coordinating with network vendors to managing compliance and audits, ITMs are posing new experiences for financial institutions. Join this session to hear about lessons learned from ITM implementation and maintenance.

Tandem Shark Tank

Discussing Tandem Business Continuity Plan

Join the Tandem staff and other attendees in the Shark Tank to come up with the best solutions for improvements to the Business Continuity Plan module. Participate in the conversation and let your opinion be heard!

Sessions

THURSDAY, APRIL 11, 2019 • 8:00 AM - 9:00 AM

Conference Keynote

State of Cybersecurity in Financial Institutions



RUSS HORN

President, CoNetrix

Between November 1, 2018 and January 31, 2019, CoNetrix surveyed cybersecurity professionals working in the financial institution industry to learn about cybersecurity trends such as:

- How involved is the Board in the cybersecurity program?
- How do institutions manage cybersecurity and is it proving to be effective?
- What training standards and best practices exist?

With 243 responses from across the United States (approximately 80% banks, 14% credit unions, 6% other financial institutions) we found some fascinating answers! Join us in this session to hear about the significant findings that can show you how you measure up to the industry and where to look next to improve your cybersecurity standing.



Share your KEYS 2019 experience on social media.
Use Hashtag: #KEYSCONF2019

Sessions

THURSDAY, APRIL 11, 2019 • 9:10 AM - 9:50 AM

Tandem Special Topics

Admin Efficiency Tools



BRADY COOK

General Manager, Tandem

Being an admin of Tandem is a big job. Part of managing program content is managing the ever-changing content of your employee list. Join Brady in this session to learn about some of the newest tools to improve admin efficiency (SSO & Active Directory Connector) and to get a refresher on the tried-and-true tools that keep admins organized.

Security & Technology

Securing the Computers in Employee Pockets



BENJAMIN TAYLOR

Audit & Security Consultant, CoNetrix Security



DANIEL LINDLEY

Audit & Security Consultant, CoNetrix Security

How protected is company data when it's accessible on mobile devices carried by the same people that write passwords on sticky notes? Are sufficient controls in place to prevent data wipe from the curious fingers of a toddler? Come discuss the base security options provided by mobile OS manufacturers and learn about protecting sensitive data contained in company emails.

Tandem Shark Tank

Discussing Tandem Risk Assessment

Join the Tandem staff as we discuss the best solutions for improvements to the Risk Assessment module. Participate in the conversation and let your opinion be heard!

Sessions

THURSDAY, APRIL 11, 2019 • 10:10 AM - 10:50 AM

Tandem Special Topics

Phishing Done Fast



MATT PALMER

Development Director, Tandem



JONATHAN GARNER

Support Specialist, Tandem

Modern phishing attacks are complex and convincing – so why are our tests so easy? Building a good phishing campaign can be difficult, but it doesn't have to be. In this session we will cover how you can use Tandem to quickly produce quality phishing campaigns without having to learn HTML.

Security & Technology

Are Virtual Desktops for You?



BRIAN THOMAS

AVP Information Technology, First National Bank of Central Texas

Virtual Desktop Infrastructure has brought advantages to many organizations. For First National Bank of Central Texas, this looked like a decrease in security concerns and an increase in operational efficiencies for technical support requests. Join Brian to hear these benefits first hand and learn about the impact it has had on audits and exams.

Tandem Shark Tank

Discussing Board Summaries in Tandem

Join the Tandem staff and other attendees in the Shark Tank as we discuss Board Summaries. Participate in the conversation and let your opinion be heard!

Sessions

THURSDAY, APRIL 11, 2019 • 11:00 AM - 11:40 AM

Tandem Special Topics

From the Ground Up: Tools to Build your Policies



ALEXANDRIA FONTANA
Support Specialist, Tandem

Building your policies can be an overwhelming and daunting task, which leads to the number one question asked by Tandem users: "How does everyone else do it?" Join Alex and learn how to use the Policies module to build your Information Security Policies from scratch, manage updates and meeting agendas, and see how Boost Consulting customers stay on top of it all.

Security & Technology

CoNetrix Auditors: A Panel Discussion



Facilitator:
NEIL BALDRIDGE
Director, CoNetrix Security

During this session, you will have the opportunity to ask questions and discuss answers with some of the IT auditors from CoNetrix Security. Join Neil Baldrige as he facilitates a conversation with Mark Faske, Patrick Henry, and Mark McCullough, to discuss common issues encountered during IT audits and provide tips for how you can improve your security.

Tandem Shark Tank

Discussing Tandem Business Continuity Plan

Join the Tandem staff and other attendees in the Shark Tank to come up with the best solutions for improvements to the Business Continuity Plan module. Participate in the conversation and let your opinion be heard!

Sessions

THURSDAY, APRIL 11, 2019 • 11:50 AM - 12:30 PM

Tandem Special Topics

Experience Analyzing Business Impact



RUSS HORN

President, CoNetrix

Analyzing business impact is tricky business. What should you think about and look for, how long should you spend on it, and when have you left the office for the weeds? In this interactive session, we will take you through the thought-process and the Tandem features you can use to effectively analyze business impact.

Security & Technology

ACH Audit: The Evolution of Appendix Eight and What's Next



PAM RODRIGUEZ

President & CEO, ePayAdvisors

The NACHA Operating Rules have continued to evolve throughout the years. However, participants often have misperceptions about the audit requirements and what Appendix Eight really means. On January 1, 2019, Appendix Eight was removed from the Rules. Now what? Attend this session and learn how to transform your ACH audit process into a risk-based audit that properly reviews all of the Rules.

Tandem Shark Tank

Discussing Tandem Risk Assessment

Join the Tandem staff and other attendees in the Shark Tank to come up with the best solutions for improvements to the Risk Assessment module. Participate in the conversation and let your opinion be heard!

Sessions

THURSDAY, APRIL 11, 2019 • 1:30 PM - 2:10 PM

Tandem Special Topics

Vendor Review Customization



JONATHAN GARNER

Support Specialist, Tandem

Did you know that the template reviews in Tandem Vendor Management are customizable? Did you know that you can create your own reviews to use on your vendors in Tandem? Join this session for some great tips on editing, creating, and publishing reviews, including: contract, document, and general reviews.

Security & Technology

Cyber Attack Demonstration



TY PURCELL

Audit & Security Consultant, CoNetrix Security



LUKE DEAVENPORT

Audit & Security Consultant, CoNetrix Security

Fictional *BastionBank* is getting a total infrastructure rebuild and will soon have a secure foundation for the future. However, before all security projects are completed, one employee falls victim to a phishing attack. Come see how *BastionBank* is compromised, then see one simple security control implemented that will stop the attackers in their tracks.

Tandem Shark Tank

Discussing Tandem Incident Response

Join the Tandem staff and other attendees in the Shark Tank to come up with the best solutions for Incident Response. Participate in the conversation and let your opinion be heard!

Sessions

THURSDAY, APRIL 11, 2019 • 2:20 PM - 3:00 PM

Tandem Special Topics

How Good is Your BCP, Really?



CARLY FRANKS

Security & Compliance Consultant, CoNetrix

How do you know that your Business Continuity/Disaster Recovery Plan will actually work in the event of an interruption of any magnitude? Are your BCP/DR tests providing that assurance, or are they merely satisfying auditors and regulatory requirements? In this session, we will talk about BCP/DR tests, why you need to conduct them, and what should be included in the tests.

Security & Technology

Banking on Cybersecurity



ALEX LEON

CISO, Dime Community Bank

You have been invited to join the Board, for either one session or as part of recurrent oversight on cybersecurity. You want to get invited again, but have not been able to convince executives on the importance of cybersecurity. During this presentation a Bank CISO will walk you through how to deliver a balanced message to the Board that will get you invited again and again.

Tandem Shark Tank

Discussing Tandem Vendor Management

Join the Tandem staff and other attendees in the Shark Tank to come up with the best solutions for improvements to the Vendor Management module. Participate in the conversation and let your opinion be heard!

Sessions

THURSDAY, APRIL 11, 2019 • 3:20 PM - 5:00 PM

The **VENDOR**

An Interactive Learning Experience

KEYS Financial has experienced some rough situations the last few years. From one security incident to the next, KEYS Financial is ready to partner with someone who can be a trusted ally, a security partner like no other. Get ready to join the KEYS Financial Vendor Selection Committee and help them find “the one.”

Bring your a-game to this interactive session where you will race against the clock to find the right security vendor for KEYS Financial. Work with your team to unlock clues, solve puzzles, and gain some key takeaways to help your own financial institution when it is time to find “The Vendor.”

Join this session to:

- Become familiar with common vendor management procedures.
- Practice communicating in a team environment.
- Explore reasons for vendor elimination via interactive puzzles.
- Learn the importance of documenting and reviewing critical information.
- Enhance critical thinking and problem solving skills.
- Discover available Tandem tools for vendor communication and documentation.

Sessions

FRIDAY, APRIL 12, 2019 • 8:00 AM - 9:45 AM

Conference Keynote

A Conversation with Examiners



Facilitator:

ED McMURRAY

Assistant Director, CoNetrix Security



Panelists:

MATTHEW CHENEY

Federal Deposit Insurance Corporation



TAMMY CHESS

Federal Reserve Bank of Dallas



RYAN MacDONALD

Office of the Comptroller of the Currency



RUTH NORRIS

Texas Department of Banking



WAYNE TROUT

National Credit Union Administration

The regulatory environment for financial institutions is changing in response to changing threats and technological challenges. Join our panel of federal and state examiners to discuss cybersecurity, regulatory expectations, and how guidance is evolving to meet the changing demands of banking with technology.

Sessions

FRIDAY, APRIL 12, 2019 • 9:55 AM - 10:35 AM

Tandem Special Topics

The Future of the Cybersecurity Assessment Tool



LINDSEY McREYONLDS
Support Specialist, Tandem

From the initial release of the Cybersecurity Assessment Tool in 2015 to now, there have been complaints about the complexity of the assessment and attempts to create new versions to reduce the burden. Join this session to learn: how Tandem makes the CAT easy to use, how to use the ACET features, and the great benefits of the peer analysis.

Security & Technology

Lessons Learned from the Verizon DBIR



JEFF STORY
CISO, The Bankers Bank (OKC)

Businesses are getting breached at an alarming rate causing business losses and IT pain. We will look at key statistics from the Verizon Data Breach Investigative Report (DBIR) and present simple solutions to the most common compromises. Join this session to learn low cost ideas to take home and implement today.

Tandem Shark Tank

By Popular Request

Join the Tandem staff and other attendees in the Shark Tank to discuss and design the most popular requests from KEYS.

Sessions

FRIDAY, APRIL 12, 2019 • 10:45 AM - 11:25 AM

Tandem Special Topics

The Risk Assessment Experience



ALYSSA PUGH

Support Manager, Tandem

When tasked with the responsibility of creating a risk assessment, it can be difficult to take the first steps, and even more challenging to persevere through the process. In this interactive session, we will revisit the foundational elements of a risk assessment, review Tandem features that can streamline your process, and experience building a totally new asset-based risk assessment together in Tandem.

Security & Technology

You're a QA Engineer for Windows 10. Now What?



CHRIS BREWER

Senior Network Engineer, CoNetrix Technology

It's already been four years since Windows 10 was initially released. System administrators had to change their mindset on approving and installing updates to this "new" operating system, but it often feels as if we are beta testers for Microsoft's flagship product. In this session, we will review the Windows 10 and Office patching model and how to effectively approach patch management.

Tandem Shark Tank

By Popular Request

Join the Tandem staff and other attendees in the Shark Tank to discuss and design the most popular requests from KEYS.

Sponsors

PLATINUM



www.conetrix.com/tandem

Tandem is a web-based application, designed to help financial institutions build their information security programs, including risk assessments, policies, business continuity plan, and vendor management.

GOLD



PERCH

www.perchsecurity.com

Perch is the world's first Community Defense Platform. Perch empowers financial institutions to detect and respond to threats based on intelligence from others in the industry.

SILVER



www.conetrix.com/security

CoNetrix Security provides security services, including IT/ GLBA audits, penetration testing, vulnerability assessments, and information security consulting.

Sponsors

SILVER



www.conetrix.com/technology

CoNetrix Technology provides technology services, including network threat protection, network design and implementation, managed IT services, and cloud hosting.

BRONZE



<https://www.epayadvisors.com/>

ePayAdvisors™ provides payments-related risk management, compliance, and consulting services to financial institutions and businesses throughout the U.S.

We gratefully acknowledge the generous support from our sponsors! Visit our sponsors to learn about their products and services. Complete the vendor game card and enter to win a \$150 charity gift card.

Thank You!

Thanks for attending KEYS 2019. Stay in touch with what's happening at CoNetrix, Tandem, and KEYS by using these resources:



CoNetrix News

View on our website: www.conetrix.com/news



Email Notifications

Sign up in Tandem at [Home > Your Account](#).



Tandem Knowledge Base

Available in Tandem at [Support > Knowledge Base](#).



Tandem Software Updates Blog

Available in Tandem at [Support > Software Updates](#).



Training Sessions & Webinars

Sign up on the Tandem Home page and watch recorded sessions at [Support > Videos](#).



CoNetrix Email Lists

Sign up at www.conetrix.com/newsletters/subscribe

Share Your Thoughts

After the conference, let us know what you thought about KEYS 2019. Take the survey in the KEYS App or at <https://keys.conetrix.com>



A Family of Technology Companies