Jonathan Garner

# **All About Third Parties**



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A FEW THINGS FIRST

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# What's The Deal??

ALL ABOUT THIRD PARTIES

What is this Third **Parties** thing?

Why did you add this feature in **Tandem?** 

Third **Parties** VS. **Vendor?** 

**Third** Parties vs. **Third-Party Users?** 

Who can access these?



# What is a Third Party?

ALL ABOUT THIRD PARTIES

The term "third party" is used to describe the relationship the organization has with an external entity, such as:

- Vendors
- Regulators
- Emergency Services
- Law Enforcement

- Utility Providers
- Government Agencies
- Local Media
- Other Stakeholders



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## **Third Parties in Tandem Products**

ALL ABOUT THIRD PARTIES

- Admin
- Audit Management
- Business Continuity Plan
- Incident Management
- Vendor Management

(Referenced in Risk Assessment & Tasks)



ALL ABOUT THIRD PARTIES

"If a business process is dependent on a vendor, then this vendor is *more than likely* to be managed."

-Tandem



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ALL ABOUT THIRD PARTIES

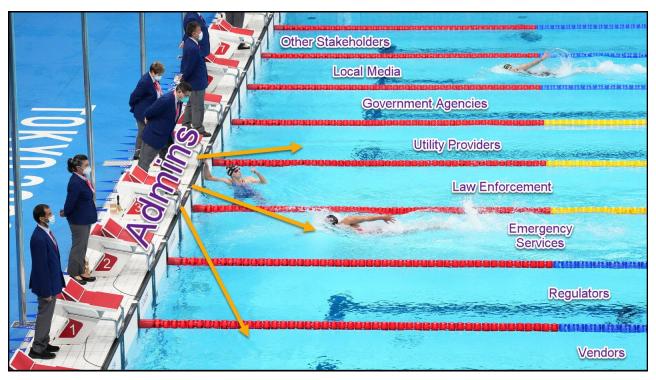
Vendor

Business Continuity Plan

Management

Audit Management







# Why We Added this Feature to Tandem?

ALL ABOUT THIRD PARTIES

- The old way caused confusion for vendor managers when entities were added to the vendor list from another product.
- Now, these external relationships can be added as third parties and optionally included or excluded as part of the vendor management program.
- This feature was requested from our last KEYS Conference



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## Who can Access Third Parties in Tandem?

ALL ABOUT THIRD PARTIES

- Global Admins
- Product Admins
  - · Audit Management Admin
  - Incident Response Plan Admin
  - · Vendor Management Admin
  - BCP Admin
    - · BCP Edit Responsible



## **Third Parties vs. Vendors**

ALL ABOUT THIRD PARTIES

#### **Third Party**

• External entity with whom you conduct business.

#### **Vendor**

 Third Party you manage Contracts and Due Diligence Documents on.

"All Vendors are Third Parties, but not all Third Parties are Vendors."



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#### ALL ABOUT THIRD PARTIES

# Third Parties

#### **Vendor Management**

**Business Continuity Plan** 

**Incident Management** 

**Audit Management** 



#### Who can Delete Third Parties in Tandem?

ALL ABOUT THIRD PARTIES

- Global Admins
- Product Admins
  - Audit Management Admin
  - Incident Response Plan Admin
  - Vendor Management Admin
  - BCP Admin



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# **Third Parties vs. Third-Party Users**

ALL ABOUT THIRD PARTIES

Third Parties are external entities with whom you conduct business

**Third-Party Users** are people who work with your organization and need access to Tandem, but are not employees of your organization.



### Resources

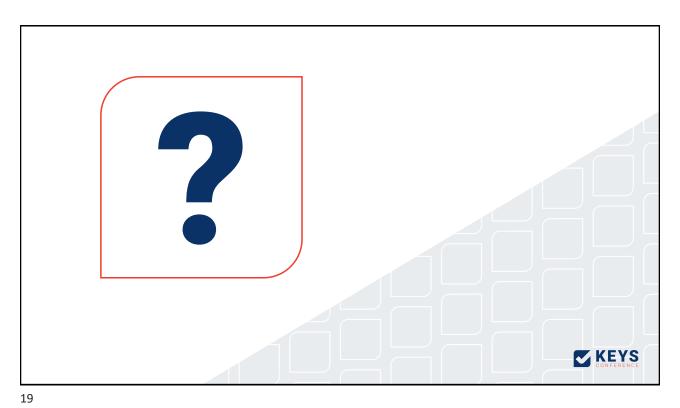
ALL ABOUT THIRD PARTIES

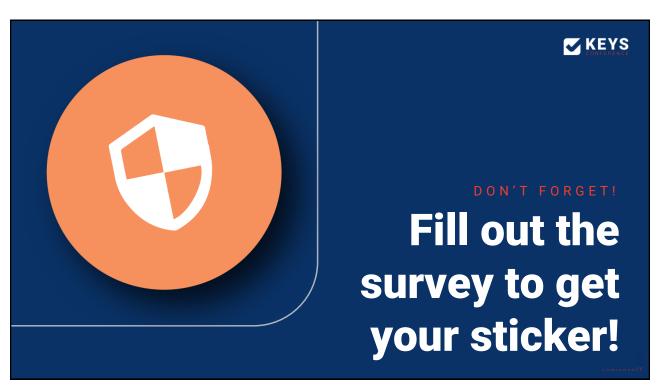
- Knowledge Base Articles
  - Third Parties
  - Third-Party Users
  - Products
- Videos
  - Introductory
  - "Ask me Anything"
- Contact Support



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